

Study Melbourne Student Centre



STUDY MELBOURNE

Study Melbourne Student Centre



17 Hardware Lane,
Melbourne

Point of contact for
international students and
other agencies

It is a 'one-stop-shop' for
international students to
access a range of face-to-
face support and assistance

Our services include:

- **A study space** in Melbourne's CBD
- **Information** around key issues for international students
- Help to **find services** such as counselling, legal assistance and welfare support
- Information and support with difficulties that are impacting on your studies or wellbeing
- **Casework** support for individual international students experiencing significant difficulties
- To find out more about Victorian **Government programs** for international students including social, recreation, sports and employability
- Free workshops and **activities**

Our staff:

The Centre is staffed by a multilingual, professionally trained team that are experienced in supporting international students.

- Kat Lysons- Manager
- Andrea Brookes – Senior Caseworker
- Wei Jiang – Caseworker
- Tania Battiau– Caseworker
- Li Chen – Caseworker
- Claire Williams– Administration and Project Officer
- Emma Last – Partnerships and Engagement Coordinator



All services are provided in language of choice through use of interpreting services, translated materials and multilingual staff members

Casework and other services

Study Melbourne Student Centre Principles

- **Student-centred:** We work with you and focus on what you consider to be important
- **Culturally responsive:** We provide a safe space that is respectful of all cultures
- **Complementary:** Where possible, we work in collaboration with other services
- **Strengthening reputation:** Of the international education sector and Victoria



Study Space in Hardware Lane

- A study space for all international students
- Free tea and coffee
- Free Wi-Fi
- Super friendly and lots of information



Common Issues seen at SMSC:

Employment:

- How to get a job
- Not being correctly paid by employer

Mental Health:

- homesickness, depression, anxiety

Accommodation:

- How to find good accommodation, problems with landlord or housemates

General Health:

- How to find a doctor, sexual health & relationship issues

Problems communicating with school

International Student Work Rights Legal Service

- The International Student Work Rights Legal Service will be based at Study Melbourne Student Centre (SMSC)
- International students can speak directly with a lawyer about any legal problems connected with their work
- The legal service can give international students information about the law, legal advice and referrals into other legal services where appropriate
- The legal service is free and confidential
- Access the legal service by contacting SMSC by phone or email
- The legal service offers free talks and workshops to help international students better understand their rights at work

Other services

Resume Checking

- Conducted by Employment professionals
- Every Tue & Thu
- From 2pm to 4pm
- *Drop in – no appointments needed*



Employability workshops

- These workshops fall under the Victorian Government's LIVE initiative (Lead, Intern, Volunteer, Experience) program.
- Make friends, build your employability skills, and reach your employment goals.
- Career Club, every 2nd Wednesday 2-4pm
- Connect with Volunteering Victoria every month at Study Melbourne Student Centre

Study Melbourne Events

**Make friends, have fun,
get involved!**

- English Conversation Group, every 2nd Wednesday
- CISA Women's Afternoon Tea, Friday 12th July



Join our newsletter for all
event news and information

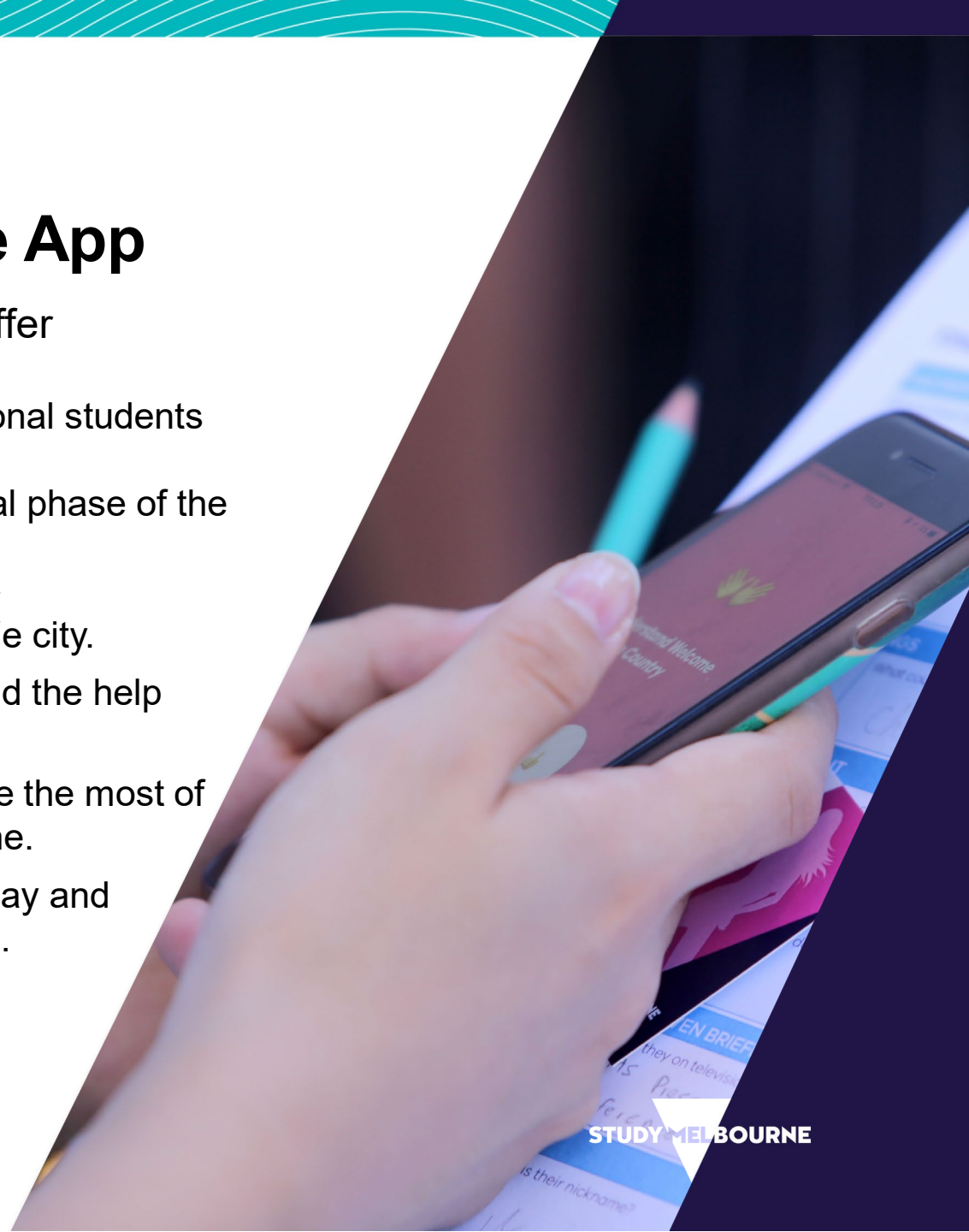
Social Media

Unlock Melbourne App

Unlock all Melbourne has to offer

Designed specifically for international students arriving in Melbourne to assist in the arrival phase of the student lifecycle.

- Unlock the world's most liveable city.
- Get to know Melbourne and find the help you need.
- Fresh ideas about how to make the most of living and studying in Melbourne.
- Unlock something new every day and soon you'll be living like a local.



Facebook

Connect with us on Facebook to keep up to date with our international student events and activities

STUDY MELBOURNE

Study Melbourne
@StudyMelbourneVIC

Home

Welcome

Sign up to our Newsletter

About

Photos

Videos

Groups

Events

Posts

Community

Create a Page

Like Follow Share ...

Learn More Send Message

Write a post...

Photo/Video Tag friends Check in ...

Photos

ABOUT STUDY MELBOURNE

Our Story

Melbourne, Victoria is home to more than 200,000 international students and people from many countries...

See more

Community See all

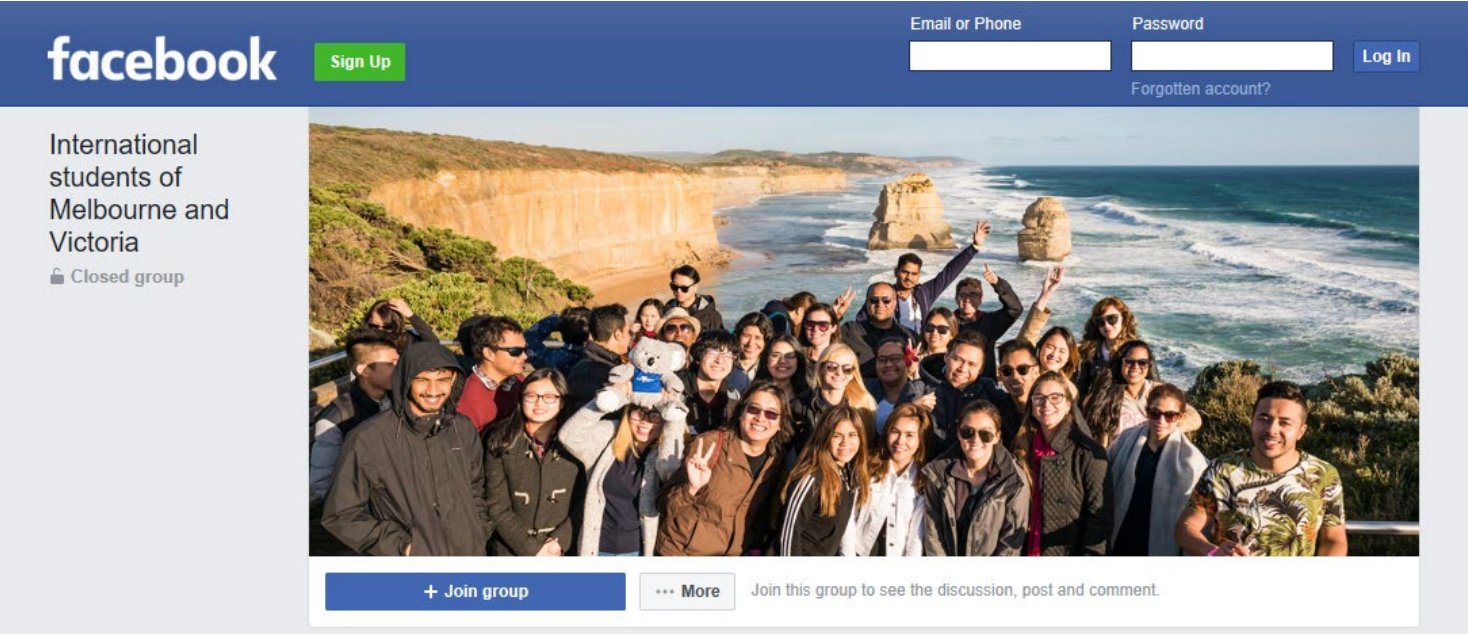
Invite your friends to like this Page

519,770 people like this

519,955 people follow this

Facebook group

- Search for: **International Students of Melbourne and Victoria**
- Closed facebook group for international students to share information and discuss issues.



The screenshot shows the Facebook interface for a group. At the top, the Facebook logo is on the left, and a 'Sign Up' button is in the center. On the right, there are input fields for 'Email or Phone' and 'Password', a 'Log In' button, and a link for 'Forgotten account?'. Below the navigation bar, the group name 'International students of Melbourne and Victoria' is displayed, followed by a lock icon and the text 'Closed group'. The main content area features a large group photo of international students posing on a cliffside overlooking the ocean. Below the photo, there is a '+ Join group' button, a '... More' button, and a text prompt: 'Join this group to see the discussion, post and comment.'

Other ways to connect with us

- Social Media – Facebook, Instagram, WeChat, YouTube and Twitter
- Study Melbourne e-newsletter
- Ongoing events program
- Orientations and other international student events



Study Melbourne Website

studymelbourne.vic.gov.au

Information and advice on living and studying in Victoria – accommodation, health, financial management, employment and legal information

The screenshot shows the homepage of the Study Melbourne website. The header is dark blue with a white hamburger menu icon and the text 'MENU' on the left. In the center, it says 'STUDY MELBOURNE' with a white triangle pointing down. On the right, there is a search bar with the text 'Search' and a magnifying glass icon, and a language dropdown menu showing 'English' with a downward arrow.

The main content area features a large photograph of five diverse students sitting on a green lawn in front of a university building. Overlaid on the left side of the photo is the text 'Say hello to future you' in large, white, sans-serif font.

Below the photo, there are two sections. The left section has a teal background and contains the text 'Find a course or institution' above a white search input field with the placeholder text 'Enter course search keywords' and a dark blue 'Search' button. The right section has a purple background and contains the text 'Visit the [Study Melbourne Student Centre](#)' followed by the address '599 Little Bourke Street, Melbourne'. To the right of this text is a small inset image showing the interior of a student center with people sitting at tables.

Contact Us!

You can access the Study Melbourne Student Centre by:

Telephone:

1800 056 449 - 24 hours 7 days
(free call from landline phones)

info@studymelbourne.vic.gov.au

studymelbourne.vic.gov.au/smsc

Visiting the Centre:

17 Hardware Lane

Melbourne, 3000

Monday to Friday **9am – 5pm**





STUDY MELBOURNE
Australia