



**Overseas Student
Health Cover**

**Melbourne
Polytechnic**

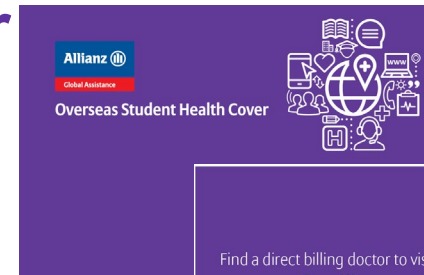
July 2019

Global Assistance

Allianz 

How can we help?

Your Overseas Student Health Cover



Find a direct billing doctor to visit in person
www.oshcallianzassistance.com.au

24/7 student helpline 1800 814 781
Claim & general enquiries 13 67 42





All plans are administered by ACA Assistance Australia Pty Limited (trading as Allianz Global Assistance on behalf of Lysaght PeopleCare Limited).

- Your policy number is your Student ID number + MEP
- **Example of policy no: 19234567MEP**
- Medicare Public Health System is called
- Costs of Medical services can sometimes be expensive and our Medicare system assists/contributes with the costs of treatment – **It does not provide FREE medical cover**

How can we help?




Your Policy Cover – what is included?

Service	Benefit payable
<p>1. Out of hospital medical services:</p> <ul style="list-style-type: none"> • Doctors, Pathology, X-ray 	<ul style="list-style-type: none"> • Benefits paid as listed in the Medicare benefits schedule 
<p>2. In hospital medical services:</p> <ul style="list-style-type: none"> • Doctors, Pathology, X-ray • Hospital in-patient shared ward accommodation in a public hospital. 	<ul style="list-style-type: none"> • 100% of the Medicare benefits schedule fee • Private Hospitals attract a gap payment 
<p>3. Ambulance Services</p> <ul style="list-style-type: none"> • Where medically necessary for admission to hospital or for emergency treatment. 	<ul style="list-style-type: none"> • 100% of the charge 
<p>4. Prescription medicines</p> <ul style="list-style-type: none"> • Prescribed by your doctor. • Listed on the PBS • Over the co-payment amount of \$40.30 	<ul style="list-style-type: none"> • Up to a maximum of \$50 per prescribed item. • Maximum per calendar year • \$300—Single. • \$600—Family. 

OSHC – Policy exclusions

What's not covered

Extra medical services	Physiotherapists, osteopaths, chiropractors, naturopaths and other services.
Over the counter medicines from the pharmacy	e.g. Headache tablets, cough medicine, vitamin tablets. 
Dentists or optician charges	No cover—except eye examinations.
Co-payments	No cover.
Pregnancy	There is a 12 month waiting period on a standard policy
Reproduction claims	Services and treatment rendered as part of an assisted reproductive program, including but not limited to in-vitro-fertilisation
Services/treatments	<ul style="list-style-type: none">• Outside Australia• Arranged prior to arrival in Australia• Received in the first 12 months for a pre-existing condition• Covered by compensation or damage
Transportation services	Transportation into or out of Australia

What to do if you get sick – Major Emergency: Anytime



**Emergency
Department
Public Hospital**



X-Ray

Doctor

Pathology

Specialist

**Hospital
Treatment**



Global Assistance

Allianz 

How can we help?

Nearest Direct Billing Doctors

Preston Market Medical Centre

Location: 431-433 High Street, Preston

Phone: 9478 3072

Opening Hours: Mon to Fri - 8.30am to 5pm
Sat & Sun - 8.30am to 4pm

Darebin Community Health


Location: 125 Blake Street, Reservoir

Phone: 8470 1111

Opening hours: Mon to Fri – 8.30am to 5pm / Sat – 8.30am to 12pm



(OVHC) Visiting (OVHC)

 Find a doctor

 Help Centre

 Login

 English 

Find a doctor

Student Visa Holder (OSHC) 

Suburb or postcode



Doctors on Demand



What is it?

- This is a Direct Billed Medical Service that allows you to speak to a **qualified doctor online 24/7** via **phone** or **video** call.
- There is **no** additional cost – complimentary to Allianz OSHC members.



1800 854 344



Video and phone consults available



See a qualified doctor without leaving home



Private medical advice for a range of health concerns



Repeat prescriptions without leaving home



Available 24/7



Global Assistance

Allianz 

How can we help?

Allianz Studying (OSHC) Working (OVHC) Visiting (OVHC) Find a doctor Help Centre Login English

Global Assistance

Health insurance for your Visa

How can we help you?

- Studying**
in Australia (OSHC)
Eg. 500 visa and more
- Working**
in Australia (OVHC)
Eg. 482 visa, 485 visa and more
- Visiting**
Australia (OVHC)
Eg. 600 visa and more

Students (OSHC) Working (OVHC) Visiting (OVHC) Allianz Global Assistance Partners

What's covered Compare Working Cover Compare Visiting Cover Help centre Become a partner
How OSHC works How OVHC works How OVHC works Contact us Medical providers
On campus support Visas we cover Visas we cover Find a doctor Education providers

<https://allianzassistancehealth.com.au/en/south/>

How can we help?

Global Assistance



Register your OSHC Policy

Login

Email address

Eg: mario@gmail.com

Password



Login

[Forgot your password?](#)

Create online account

Don't have an online account?
Register here.

You will need:

- Email address
- Policy number

Create account

Create an account

1

2

Verify account

First we need to verify your policy with us

Policy number

Last name

Date of birth

DD

MM

YYYY

Continue

Your policy number is your
student ID number + MEP

Example: **2345678MEP**

How can we help?

Global Assistance

Allianz

“My OSHC” Application to access your E-Card

Download the free App
Search “OSHC”



- ✓ You will have your **E-card** instantly
- ✓ **Find a Doctor** use Direct Billers search
- ✓ **Update your personal details**
- ✓ **Submit a CLAIM**
- ✓ **My Health Assistant** – medical term translator
20 languages on common health conditions

Policy Number =

Student ID number + MEP

- How can we help? **Example of policy no: 24536788MEP**

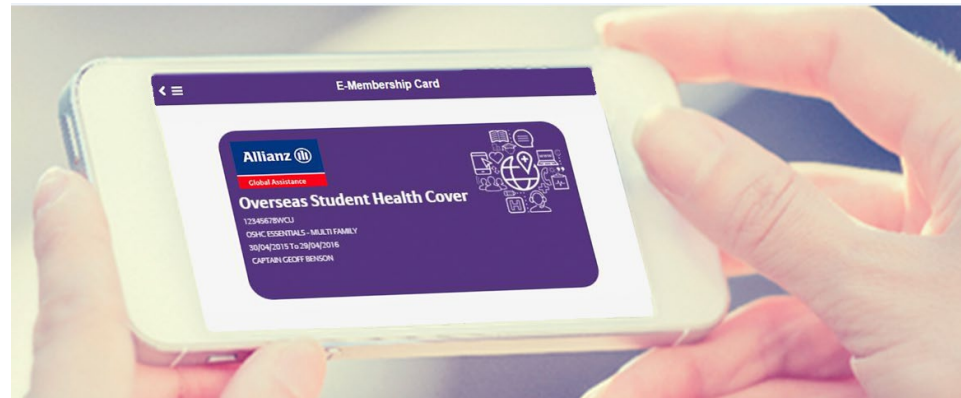


Global Assistance

Allianz 

Access your e-membership card

- Access your e-membership card on the **My OSHC** App
- Update your details including your **'passport and nationality'** details
- Check that your policy information is correct and take note of your expiry date
- Show your e-membership card and photo id when you see a doctor.



How can we help?

Global Assistance



On campus support – come & visit us

Allianz Building

Level 5, 360 Elizabeth Street,
Melbourne

Monday to Friday

10am to 4pm



For a full list of times and locations, please visit:

<https://allianzassistancehealth.com.au/en/student-visa-oshc/on-campus-support/>

How can we help?

Global Assistance

Allianz 

Thank you
and good
luck with your
studies!



Global Assistance

Allianz 

How can we help?